

# Kitemark™ Certificate

This is to certify that:

Moorcroft Debt Recovery Limited  
P.O. Box 17, Moorcroft House  
2 Spring Gardens  
Stockport  
SK1 4AJ  
United Kingdom

Holds Certificate Number:

KM 791818

In respect of:

**Inclusive Service - Financial Services**  
**BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service**

This issues the right and licence to use the Kitemark in accordance with the Kitemark Terms and Conditions governing the use of the Kitemark, as may be updated from time to time by BSI Assurance UK Ltd (the "Conditions"). All defined terms in this Certificate shall have the same meaning as in the Conditions.

The use of the Kitemark is authorized in respect of the Product(s) detailed on this Certificate provided at or from the above address.



For and on behalf of BSI:

Shahm Barhom, Group Product Certification Director

First Issued: 2024-03-27

Effective Date: 2024-03-27

Latest Issue: 2024-03-27

Expiry Date: 2027-03-26

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# Kitemark™ Certificate

No. KM 791818

## **Inclusive Service – Financial Services**

**BS ISO 22458:2022 Consumer vulnerability – Requirements and guidelines for the design and delivery of inclusive service in identifying and responding to consumer vulnerability for the provision of debt collecting, debt administration and regulated mortgage contract administration.**



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To check its validity telephone +44 (0) 345 080 9000. An electronic certificate can be authenticated [online](#).

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A member of BSI Group of Companies.

# Kitemark™ Certificate

No. KM 791818

## Location

Moorcroft Debt Recovery Limited  
Moorcroft House  
2 Spring Gardens  
Stockport  
Cheshire  
SK1 4AJ  
United Kingdom

## Certified Activities

BS ISO 22458:2022 Consumer vulnerability – Requirements and guidelines for the design and delivery of inclusive service in identifying and responding to consumer vulnerability for the provision of debt collecting, debt administration and regulated mortgage contract administration.



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